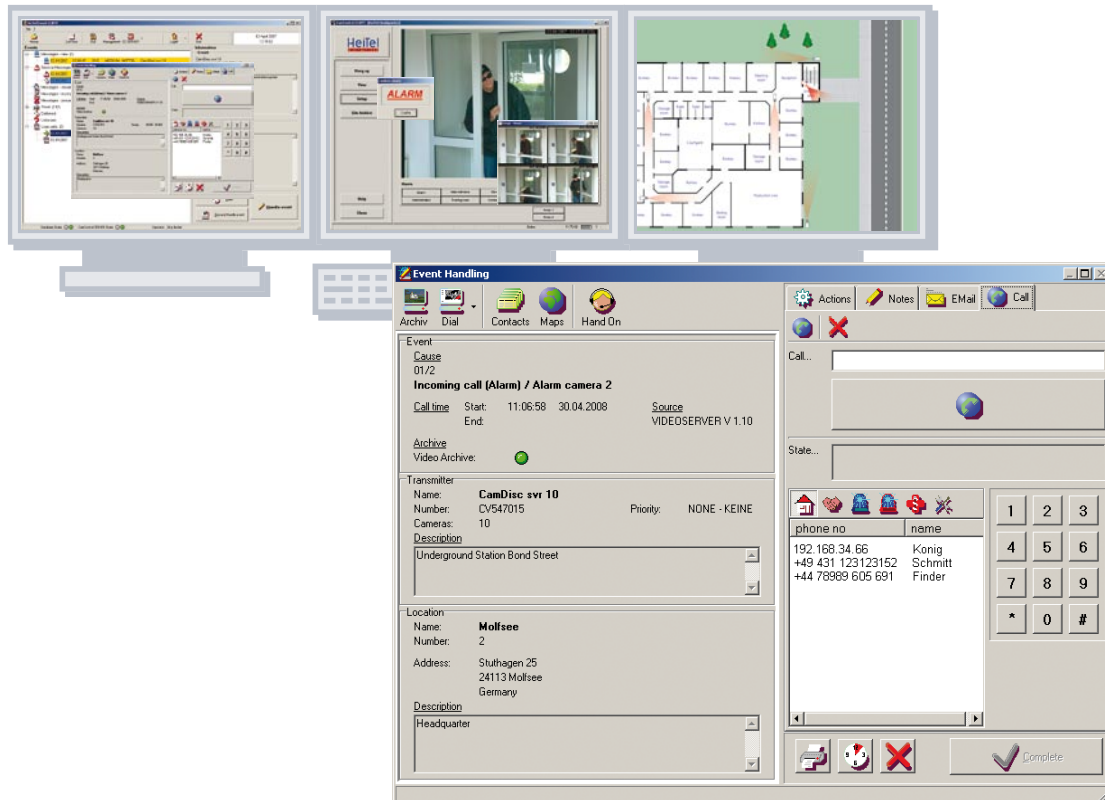


EMS TAPI



EMS TAPI enables the connection of an EMS to an existing, compatible telephone system.

EMS TAPI (Telephony Application Programming Interface), allows for connection to an existing, compatible telephone system and thereby for simplification and error reduction during telecommunication (e.g. automatic dialling). The high degree of automation makes the necessary function of making phone calls in the monitoring station substantially more efficient. The operators are noticeably more at ease and the security, reliability and efficiency of all operations is increased.

- Automatic dial-up of the site-specific phone number of the keyholder/site contact in the alarm instruction screen
- Individually applicable for each work station (single licenses)
- Documentation and logging of all telephone calls (connection, time, duration) in the EMS history module
- Enables the automation of alarm process-related and general phone calls
- Supports phone calls over standard ISDN or over VoIP (Voice over IP, SIP)
- Integrated analysis functions for the automatic determination of the TAPI suitability of the central monitoring work station
- Intuitive interface and operation
- No separate telephone necessary
- Enables the use of a headset in combination with the PC
- Problem-free integration of existing EMS telephone data into the EMS TAPI

